



MPA Society

Empowerment in Mental Health since 1971

Dear Residents and Family Members,

I am writing to you today to provide information regarding the COVID-19 pandemic and what we, at MPA Society, are doing in response.

The health and safety of our residents, and the team members who serve them, is always our highest priority. We recognize that some of our residents are a more vulnerable group and, as such, it is incumbent on us to act pre-emptively.

The best way that we can mitigate the spread of COVID-19 at this point is through social distancing. Simply put, you put in place protocols to minimize the number of interactions that provide the opportunity for the disease to spread. So, to the extent possible, you limit or eliminate large groups of people from coming together and, if you can't fully eliminate groups from forming, you try to minimize the number of people congregating in close settings. Some of our residences are places that have these elements; most notably in their common area, where residents eat together, do activities together and share bathrooms. Some of our residences also have many visitors coming and going on a regular basis. Each visitor brings with them a set of incidental exposures from their travels, not to mention the risk that they may be infected, but asymptomatic.

Given these risks and the guidance that we are receiving from the health authorities, we are implementing a series of new, more restrictive protocols with the intent of protecting the health and safety of the residents and the team members who support them.

Effective immediately, we will not be allowing visitors into our residences. This restriction will include non-essential outside service providers as well as family members.

We understand that these changes will result in inconvenience and stress for some. While we certainly wish that these additional restrictions were not required, we feel compelled to undertake them given the risks that we face. And of course, these restrictions will be lifted as soon as it is possible during the resolution of this crisis. Finally, we thank you for your support during this challenging time and would ask you to remember that we make these decisions with the well-being of our residents and team members as our top priority.

If you have any further questions please contact either your site manager or the program Director.

David Macintyre
Executive Director