



## MPA Society

Empowerment in Mental Health since 1971

November 23, 2020

### **JOB POSTING**

POSTING NUMBER: 2020-76

POSITION: Mental Health Worker  
Regular Full-Time

UNION: HEU – MPA Certification

PROGRAM: Supported Outreach Living Opportunity Program (SOLO)  
Vancouver

SALARY RANGE: Grid 34: \$25.40 – \$27.53

HOURS OF PAY: 37.5 hours per week

SCHEDULE: Monday to Friday: 0900 hrs to 1700 hrs

START DATE: ASAP

This position requires a valid Driver's License and reliable access to a car.

All candidates subject to a criminal records search.  
Qualifications and job description attached.

**Please indicate posting number 2020-76 when sending applications and resumes to [hr@mpa-society.org](mailto:hr@mpa-society.org)**

Internal applicants no later than 4:00pm Monday, November 30, 2020

\*\* Days and hours of work may change.

cc Union  
File



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## **Job Description – Mental Health Worker**

SOLO Program – Supported Outreach Living Opportunity Program

<b>Classification benchmark:</b>	Support Worker 2
<b>Grid level:</b>	Grid 34
<b>Collective Agreement:</b>	Community Subsector Association
<b>Reports to:</b>	Manager, SOLO

### **Job Summary**

Assists chronically and episodically homeless clients with mental health and/or addictions issues to live successfully in the community by determining appropriate care to meet individual needs and situational requirements. Provides a variety of day-to-day physical, emotional, and social supports, advocacy, life skills assistance, information, resources and demonstrations.

### **Functions & Responsibilities**

1. Participates in case planning with clients and/or healthcare providers by performing duties such as interviewing clients to identify problems and needs, obtaining required information from a variety of sources such as families and care providers, documenting client needs and wants, and assisting clients to determine appropriate programs.
2. Advocates for clients by problem solving in areas such as landlord-tenant disputes, financial assistance, accessing community resources, and obtaining volunteer or work placements.
3. Observes clients, identifies and assesses potential emergency situations, and develops short-term strategies to deal with such situations. Reports medical, behavioural, and other problems as required. Provides feedback and input regarding clients' needs, performance, and progress.
4. Provides supportive feedback, demonstrations, modeling, and behaviour management to clients, their families, and their personal networks, to assist with the development of physical, social, emotional, and life skills such as maintaining personal hygiene, housekeeping, meal planning and preparation, meeting financial obligations, making and keeping appointments, and interpersonal skills.
5. Provides medication support, in accordance with established policy.
6. Identifies available social, economic, recreational, and educational services and resources in the community that will meet clients' needs. Provides clients with related information.
7. Facilitates clients' physical, recreational, educational, and employment needs by performing duties such as arranging for clients to be transported to programs/services, assisting clients to attend appointments, and implementing programs.



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8. Carries out administrative transactions such as petty cash, client accounts, collecting rents and money from clients for personal items, completing forms and making deposits and withdrawals.
9. Completes and maintains related records and documentation such as care plans, progress reports, statistics, and daily logs.
10. Assists clients to search for housing, negotiate tenancy agreements, arrange for security deposits and payments of rent, acquiring furnishings and household items, and physically assisting with move.
11. Receives client feedback, and inquiries and complaints, and responds as required.
12. Orientates new staff by sharing job information.
13. Provides direction to volunteer and or practicum students as required.
14. Performs other related duties as assigned.

### **Education, Training & Experience**

1. B.A. in Behavioral Sciences or Diploma in Community Social Service - Mental Health preferred.
2. Class 5 BC Driver's License & Vehicle.
3. Certificate in CPR, First Aid, and Non-Violent Crisis Intervention.
4. Recent related experience in a like setting of two years.
5. Or an equivalent combination of education, training, and experience.
6. Or other qualifications determined to be reasonable and relevant to the level of work.

### **Skills & Abilities**

1. Physical ability to carry out the duties of the position.
2. Ability to work independently and in cooperation with others.
3. Ability to operate related equipment.
4. Ability to communicate effectively, both verbally and in writing.
5. Ability to organize and prioritize.
6. Ability to observe and recognize changes in clients.
7. Ability to establish and maintain rapport with clients, staff and management, landlords and collateral service providers.
8. Home management skills.
9. Knowledge of Vancouver rental market and ability to seek out rental accommodations with clients and on client's behalf when necessary
10. Ability to instruct.
11. Ability to analyze and resolve problems.
12. Conflict resolution and crisis intervention skills.
13. Advocacy skills.
14. Knowledge of Psychosocial Rehabilitation and Concurrent Disorders including theories and methods.